

Integrated Form Designer Install Guide



Title	Integrated Form Designer Install Guide
Revision	June 2015
Contributors	Kean Healy; Philip van Dijk
About inContact	inContact (NASDAQ: SAAS) is the cloud contact center software leader, helping organizations around the globe create high quality customer experiences with a complete workforce optimization portfolio (WFO). inContact is the only provider to combine cloud software with an enterprise-class telecommunications network for a complete customer interaction solution. Winner of Frost & Sullivan 2012 North American Cloud Company of the Year in Cloud Contact Center Solutions, inContact has deployed over 1,300 cloud contact center instances. To learn more, visit www.inContact.com.
Copyright	©2015 inContact, Inc.
Disclaimer	inContact reserves the right to update or append these release notes as needed.

CONTENTS

INTEGRATED FORM DESIGNER INSTALL GUIDE 2

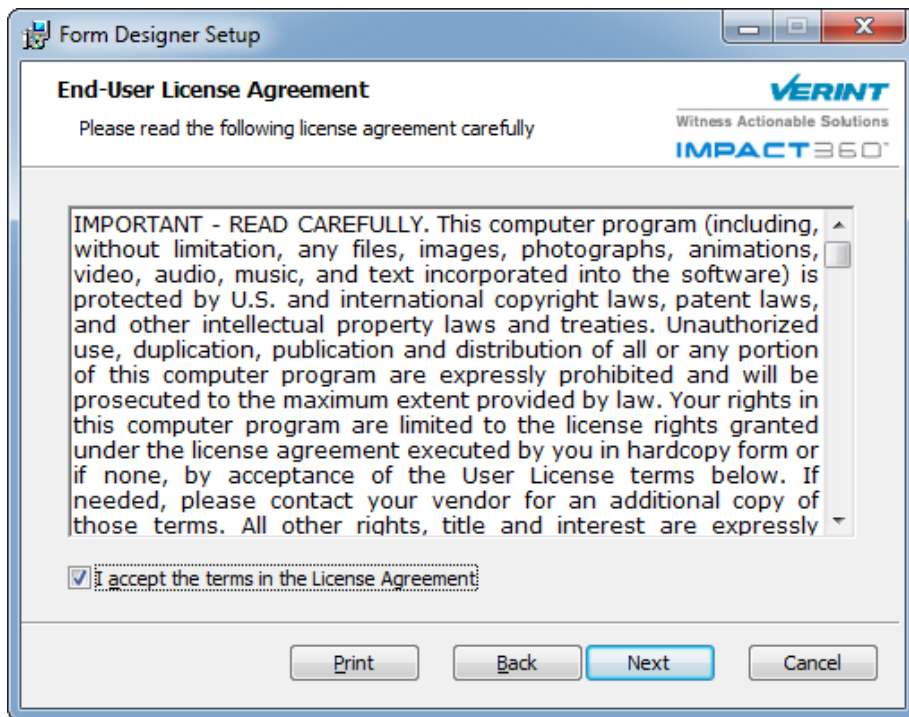
DOCUMENTATION & TRAINING 7

INTEGRATED FORM DESIGNER INSTALL GUIDE

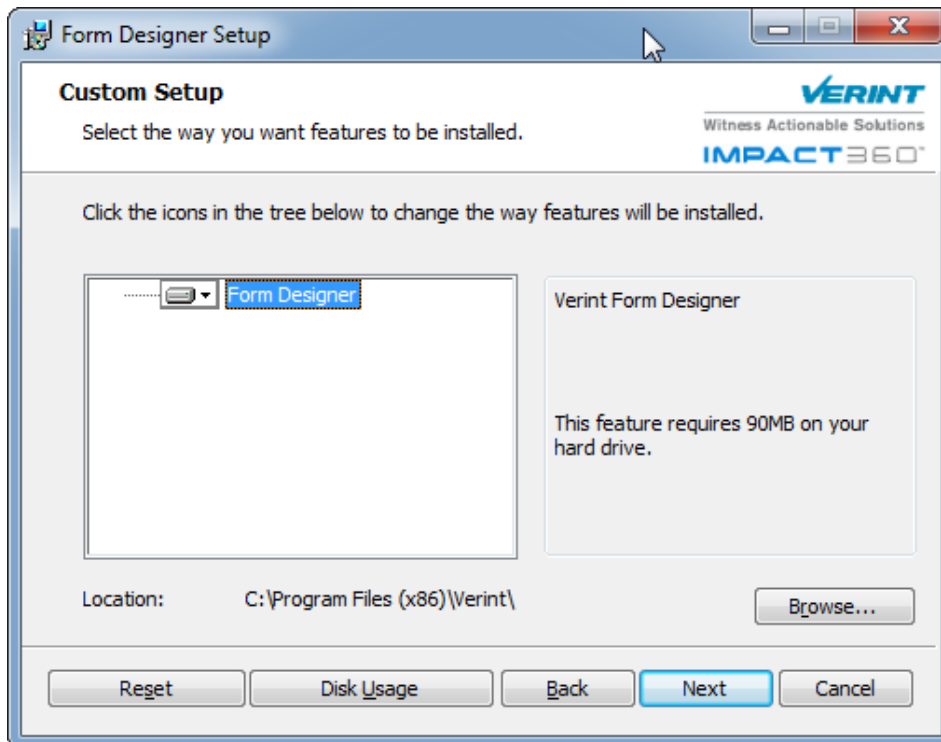
1. Navigate to the **QM** folder.
2. Navigate to the **Form Designer** folder.
3. Download and open the QM Integrated Form Designer.msi.
4. Click the **Next** button.



5. Select the checkbox that states "I accept the terms in the License Agreement".



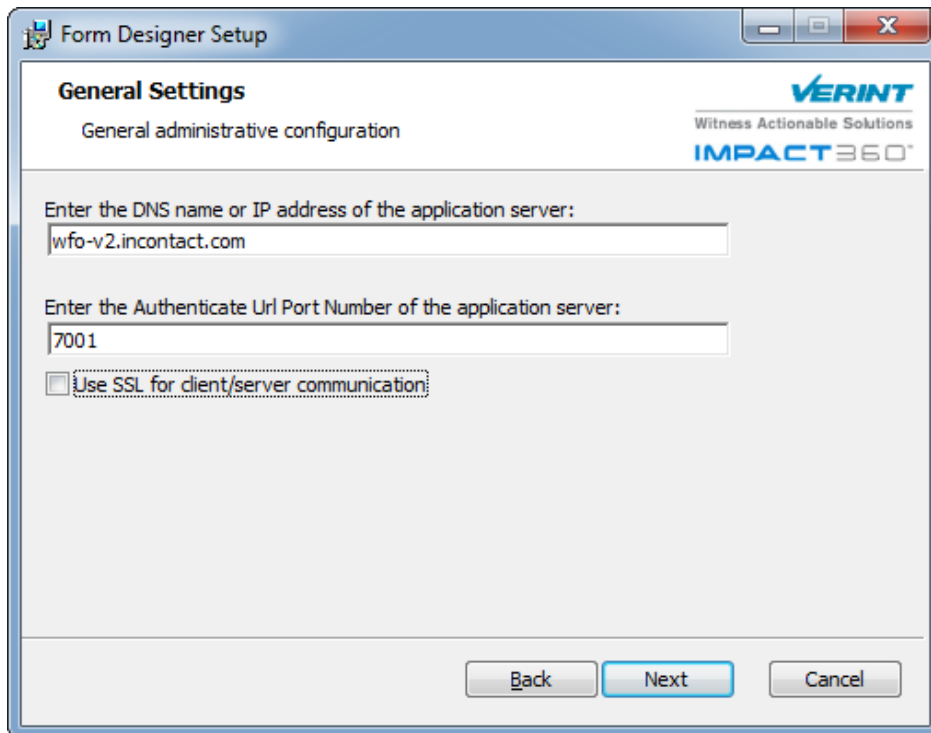
6. Click the **Next** button.



7. In the DNS name enter the URL according to the following table:

Verint Server	DNS name
V1	wfo.incontact.com
V2	wfo-v2.incontact.com
EV1	wfo.incontact.eu

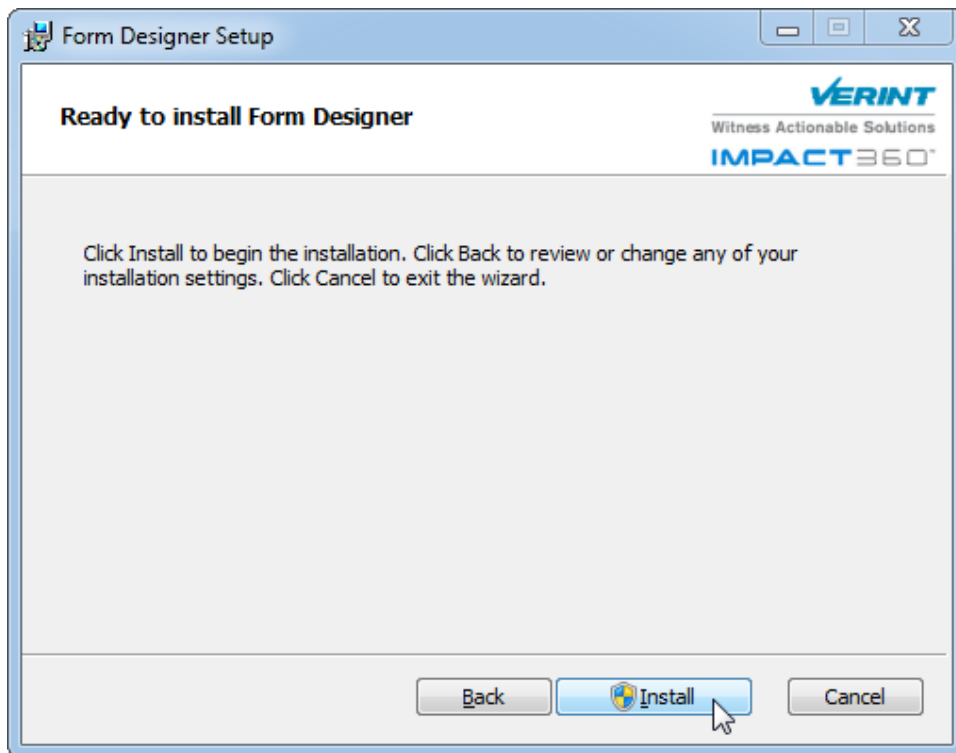
8. Enter the appropriate port number.



The screenshot shows a Windows-style window titled "Form Designer Setup". Inside, the "General Settings" section is active, with the subtitle "General administrative configuration". The Verint logo and "IMPACT 360" branding are visible in the top right. There are two text input fields: the first is labeled "Enter the DNS name or IP address of the application server:" and contains the text "wfo-v2.incontact.com"; the second is labeled "Enter the Authenticate Url Port Number of the application server:" and contains the text "7001". Below these fields is a checkbox labeled "Use SSL for client/server communication:" which is currently unchecked. At the bottom of the window are three buttons: "Back", "Next", and "Cancel".

9. Click the **Install** button.





10. Click the **Finish** button.



11. Once the installation is complete, an icon will appear on your desktop for the Form Designer.
You will now be able to publish forms within your customer environment.



DOCUMENTATION & TRAINING

inContact provides additional video training and documentation on other aspects of the inContact platform.

To access the videos, please visit the inContact training website at inContact University: [inContact University](#).

For an updated list of required software and hardware, as well as access to the inContact documentation online, please visit the “Help” link from within inContact Central.